

## Maintain safety

- It is your responsibility to ensure that the waste is placed and maintained safely until collection, even if it is disturbed by others.
- Items must be able to be handled safely by 2 people.
- Items requiring 2 people to lift (such as wardrobes or sofas) should be placed to one side of the items for collection so they are easy to access.
- Place your waste clear of the footpath or road, in a safe and secure manner (eg. remove or flatten nails).
- Don't stack items too high.
- Lay tall items down (eg. bookcases and wardrobes).
- Tape shut doors or remove doors on fridges and freezers.
- Smaller items should be tied, wrapped or put in bags or boxes so that the collection is easy and efficient.

## Label

- If you have received a hard waste booking label with adhesive backing, peel off the backing and attach the label to an item (preferably not metal) so that it is clearly visible from the road.
- If you have received an email booking confirmation, please print the label and attach it to an item.

## What to do with materials that won't be collected

Ask Bindy, the Waste and Recycling Chatbot, available 24/7 at [westtorrens.sa.gov.au](http://westtorrens.sa.gov.au). Bindy will link you to the A-Z Guide to Waste and Recycling at [westtorrens.sa.gov.au/a-zrecycling](http://westtorrens.sa.gov.au/a-zrecycling). You can also phone the City of West Torrens on 8416 6333.

## Cancellation

If you no longer require the collection, please cancel no later than two business days before the hard waste collection day. Failure to cancel will result in the loss of a collection from your annual entitlement. Phone Solo Resource Recovery on 8295 5077 during office hours Monday to Friday, 7am - 6pm or email [adelaide.ops@solo.com.au](mailto:adelaide.ops@solo.com.au).

## Note

- This service is for residential properties only.
- For recycling purposes, a separate vehicle may collect some items.
- A significant quantity of the hard waste collected can be recycled.

The 'At Call' Hard Waste Collection Service is conducted in partnership with Solo Resource Recovery.



# Putting out your hard waste



Read this before placing your items out for collection.

For further information visit [westtorrens.sa.gov.au/hardwaste](http://westtorrens.sa.gov.au/hardwaste)



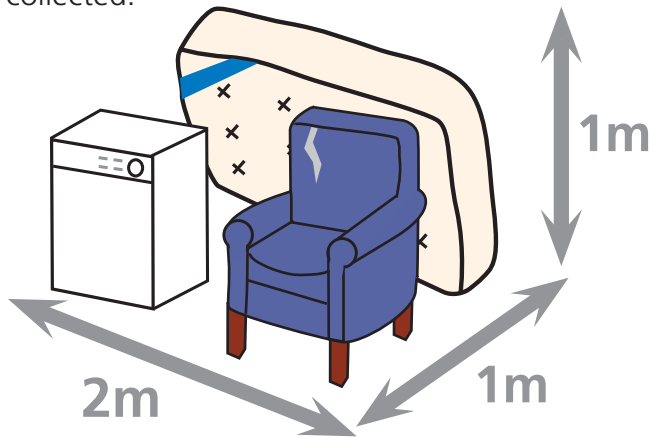
## When to put items out

- Ensure your items are placed out for collection before 7am on collection day.
- Items placed out on the verge earlier than the night before the collection date will be considered to be illegal dumping and may incur a fine. Fines start at \$210 and increase according to the type and volume of material. If you are unable to comply with this requirement please contact Council on 8416 6333.
- The earlier items are placed out on the verge, the greater the chance that others may add items. This may result in the items exceeding the permissible volume and some items (whether suitable for collection or not) may not be collected. You will be responsible for the removal and correct disposal of these items.

## How much waste to put out

- There is a limit of 2 cubic metres (2m x 1m x1m) per household.
- Items must not exceed 2 metres in length.

Hard waste exceeding these limits will not be collected.



## Items that will be collected



- Furniture.
- Bedding.
- Mattresses - limit of 2.
- Fridges and freezers - doors removed or taped shut.
- Pottery and crockery.
- Bicycles and toys.
- Tools and gardening equipment.
- Lawnmowers - empty of oil and petrol.
- Hot water services and air conditioners.
- Unbroken glass, mirrors and shower screens.
- Whitegoods - eg. washing machines, dryers and stoves.
- Electronic appliances - eg. TVs and computers.
- Electrical appliances, eg. vacuum cleaners, kettles, coffee machines.
- Metal - eg. sheets of iron and guttering up to 2m lengths.
- Timber up to 2m lengths - nails removed or flattened.
- Tree prunings tied up in bundles (max 30cm diameter) - up to 2m lengths.
- Floor coverings and window treatments eg. carpet, rugs, lino, curtains, blinds up to 2m lengths, rolled and taped.

## Items that will NOT be collected



- No items in excess of 2 cubic metres (2m x1m x1m).
- No items in excess of 2 metres in length.
- No liquid waste eg. motor or cooking oil, chemicals.
- No asbestos.
- No cans containing paint.
- No gas bottles.
- No fire extinguishers.
- No ceramic or terracotta items eg. toilets, basins, baths, pots.
- No concrete, bricks, rocks, dirt, cement sheeting, plasterboard or other building materials.
- No batteries.
- No car bodies, vehicle parts, panels or tyres.
- No ammunition, explosives or flares.
- No wooden pallets.
- No timber or logs exceeding 30cm diameter.
- No unbundled green organics.
- No items for disposal in kerbside bins, eg. bottles, cans, cardboard, grass clippings, and general household waste.
- No hazardous waste - for a list of these items and how to dispose of them visit [westtorrens.sa.gov.au/chemicalspaint](http://westtorrens.sa.gov.au/chemicalspaint)