



Hard Waste Service: collection guidelines

Note:

- **A limit of 2 cubic metres (2m x 1m x 1m) per household applies.**
- **Items must not exceed 2 metres in length.**

Hard waste exceeding these limits will **not** be collected.

Items that will be collected

- fridges and freezers (for safety reasons doors must be removed)
- whitegoods - e.g. washing machines, dryers and stoves
- electronic and electrical appliances - including TVs and computers
- hot water services and air conditioners
- furniture
- bedding
- mattresses - limit of 2
- floor coverings and window treatments - up to 2m lengths
- metal - e.g. sheets of iron and guttering - up to 2m lengths
- timber up to 2m lengths
- tree prunings tied up in bundles (max 30cm diameter) - up to 2m lengths
- pottery and crockery
- unbroken glass, mirrors and shower screens
- lawnmowers (empty of oil and petrol)
- bicycles and toys
- tools and gardening equipment.

Items that will NOT be collected

- liquid waste - e.g. motor or cooking oil, chemicals
- cans containing paint
- car bodies, vehicle parts, panels, and tyres
- vehicle batteries
- asbestos
- concrete, bricks, rocks, dirt, cement sheeting, plasterboard and other building materials
- ceramics - e.g. toilets, basins and baths
- ammunition, explosives and flares
- fire extinguishers
- gas bottles
- wooden pallets
- timber and logs exceeding 30cm diameter
- hazardous waste items as defined under the Environment Protection Act
- business waste
- items for disposal in kerbside bins e.g. bottles, cans, cardboard, grass clippings, and general household waste.

What to do with materials that won't be collected

Visit the A-Z Guide to waste and recycling at www.westtorrens.sa.gov.au/a-zrecycling for reuse, recycling or disposal options or phone 8416 6333.

Placing items out for collection

Please follow the volume and length limits: 2 cubic metres (2m x 1m x 1m) and 2 metres length.

Items must be able to be handled safely by 2 people. Items requiring two people to lift (such as wardrobes or sofas) should be placed to one side of the items for collection so they are easy to access.

It is recommended that you put your waste out no earlier than **a day** before your collection date and before **7am** on your collection day.

- Items placed out on the verge earlier than the weekend before your collection will be considered to be illegal dumping and may incur an illegal dumping fine.
- The earlier items are placed out on the verge, the greater the chance that others may add items. This may result in the items exceeding the permissible volume and some items (whether suitable for collection or not) may not be collected.

It is your responsibility to ensure that the waste is placed and maintained safely until collection, even if it is disturbed by others.

- place your waste in a safe and secure manner, clear of the footpath or road
- don't stack items too high
- lay taller items down (e.g. wardrobes)
- remove doors from fridges and freezers
- small items should be tied, wrapped, bagged or boxed for neatness and ease of collection.

'Pre booked hard waste collection' label

If you have received an adhesive label, peel off the adhesive backing and attach the label to an item (preferably not metal) so that it is clearly visible from the road.

If you have received an email booking confirmation, please print the label and attach it to an item as above.

Additional information

For recycling purposes, a separate vehicle may collect some items.

Between 90 - 95 per cent of the hard waste collected is able to be recycled or reprocessed. The remainder goes to landfill as there is no alternative available.

